



AGENCY & IT GOVERNANCE **OVERVIEW**

Prepared for the Wyoming State Legislature
Management Audit Committee



Agency Updates

CURRENT STATE OF OPERATIONS

- Operations
- Customer Support
- Communication
- Partner Coordination
- Compliance Oversight
- Policies & Procedures
- Portfolio Management

STAFFING

- Rare Skills
- Re-skilling and Succession Planning
- Recruitment and Retention Challenges
- Workforce Development
- Update on Computer Technician (CT Study)

IT GOVERNANCE PROPOSAL

The BerryDunn report recognized a need to strengthen enterprise IT governance. They recommended the Office of the Chief Information Officer (OCIO), through ETS, enhance capabilities to assist agencies with a more thorough review of their IT planning and request processes. IT planning should use agency business requirements to drive technical architecture, strategic vision, governance, and change management. In support of these efforts, the OCIO will implement IT governance in phases, to include establishment of two committees.

EXECUTIVE MANAGEMENT COMMITTEE

The Executive Management Committee (EMC) will drive statewide policy to ensure agency decisions align with enterprise initiatives and standards. The EMC will have subcommittees for data, cybersecurity, privacy, and GIS.

TECHNOLOGY INVESTMENT COUNCIL

The Technology Investment Council (TIC) will assess, advise, monitor, and make recommendations for enterprise technology investments to ensure they align with enterprise acquisition strategies.

OBJECTIVES

- Identify opportunities to increase the use of common acquisition strategies.
- Utilize governance to identify potential duplication and waste.
- Optimize the return on investment (ROI) and cost-efficiency of IT programs and resources for enterprise agency and departmental portfolios.
- Review and develop strategies to mitigate investment risks for high-impact/high-cost programs.
- Ensure alignment across the IT portfolio, programs, and financial resources of the State to address mission requirements or strategic plans required by law.

ACCOUNTABILITY STRUCTURE

- The CIO, in consultation with the agency head, will implement actions to address deficiencies. The CIO will collaborate with the EMC & TIC to develop a plan to includes root cause analysis and resolution timeline. The OCIO will provide monthly updates to the Governor and legislature.
- The OCIO will conduct periodic reviews of IT programs. These sessions will include a review of issues, mitigation strategies, or termination of investments, if appropriate. A root cause analysis of performance issues, corrective action plans, and timelines will be created and shared with the Governor and legislature.
- To maintain focus on the health of IT investments across the enterprise, the OCIO will conduct risk evaluations for all major IT investments. These evaluations will concur with the Governor's recommended budget.

PROJECTED OUTCOMES

- Maintain focus on business requirements.
- Continued implementation of BerryDunn recommendations.
- Recommend solutions meeting business needs cost-efficiently.
- Establish and enforce enterprise policies and standards.
- Reduce risks for IT acquisitions and project management.
- Ensure secure control of all state IT technologies and data assets.

DEFINING IT RESOURCES IN STATUTE

There is no clear definition of IT resources in statute. For IT governance and CIO oversight of IT procurement and investments to be successful, ETS will be working with the Legislative Service Office (LSO) to draft language for consideration in the upcoming session.



ets.wyo.gov



2001 Capitol Avenue, Cheyenne



(307) 777-5840



wyo-it-communication@wyo.gov